SermonIndex Announcements :: [tech-announce] Database server outage

[tech-announce] Database server outage - posted by sermonindex (), on: 2007/9/10 23:03

Saints,

I realized that sermonindex.net was down for over 4 hours today, I apologize for this occurrence it was out of my hands to rectify, hopefully such a occurrence will not happen again. Here was the email I received from the gospelcom team:

EVENT: The Database server mysql.gospelcom.net is not available at this time due to an apparent hardware failure. GCI staff are working to resolve the matter as quickly as possible.

IMPACT: There is no access to databases housed on that server, so database driven sites will be the most heavily impacted. We do not anticipate any data loss.

YOUR ROLE: Our staff will continue working on the server, please do not make attempts to access the data until you receive an updated message from us giving the "all clear".

MORE INFORMATION: We will send further updates as information becomes available or the issue is resolved. We have no estimated time to resolution yet.

Brian Melles
Manager of Alliance Development
Gospelcom.net

Re: [tech-announce] Database server outage - posted by sermonindex (), on: 2007/9/10 23:12

latest update:

EVENT UPDATE: mysql.gospelcom.net is back up and running, and serving connections successfully as of about 10:00 p.m. EDT.

IMPACT: The server's performance will be degraded for a few more hours while it performs some catch-up work and integrity checks, but performance should reach normal levels soon.

YOUR ROLE: Thank you for your patience while we resolved the server's issues. We will send a more detailed explanation of what happened tomorrow after a more thorough review of the event.