

SermonIndex Support :: Revival Hymn the mp4 format**Revival Hymn the mp4 format - posted by dpopoviciu, on: 2008/2/23 14:06**

i can not open the larger file the mp4 and i have the latest Quiktime the error is : "QuickTime can't open the file because it is not a file that QuickTime understands" can anyone help?

Thanks

Re: Revival Hymn the mp4 format - posted by sermonindex (), on: 2008/2/23 15:17

Hi,

First ensure that you have the full file downloaded:

Q. How Do you download the audio sermons?

Answer. To download the audio sermons to your desktop simply right click on the sermon titles and choose save target as. A dialogue box will open and rename the sermon file to the title of the sermon and the speaker adding the .mp3 extension on the end of the file. If a .php shows up as the download file simply rename it to .mp3 (or the video extension wmv, mp4, etc) and it will work.

Q. The sermons dont download fully and are cut off?

Answer. If when downloading sermons they seem to be cut off and not fully downloaded we recommend you use a file download manager to ensure the full download of the materials. We have found this download manager to work best: [free downloadmanager.org](http://free-downloadmanager.org).

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And I would download the newest version of itunes: www.itunes.com to play the file. After you have download the file to your desktop.